

PLATINUM KEY & REMOTE *EXCHANGE PROCEDURE*

PLATINUM KEY&REMOTE
EXCHANGE



- Return the vehicle and damaged key (if available) to your selling dealer or licensed repair facility.
- Present the dealer/repair center with a copy of your Platinum Key and Remote agreement.
- **If the licensed repair facility is not the selling dealer, provide a copy of the exchange form.**
- The dealer/repair center will be required to supply a parts and labour estimate.
- If available, they will be required to include pictures of the damaged key/remote.
- Pictures, exchange form, and estimate are to be emailed to FCPP at keyexchange@firstcanadian.ca for review.
- FCPP will inform the dealer of approval status upon review of information submitted.
- If you have any questions about the form or its application, please call our Key and Remote Exchange Department at **780-417-5486** or by email to keyexchange@firstcanadian.ca.



Tel: 780-417-5486 • **Email:** keyexchange@firstcanadian.ca
320 Sioux Road • Sherwood Park, AB • T8A 3X6

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