

PLATINUM KEY & REMOTE *EXCHANGE PROCEDURE*

PLATINUM KEY&REMOTE
EXCHANGE 



Claim Submission:

For direct access to the key and remote claims department:

Email: AncillaryService@firstcanadian.ca

Phone: 780.417.5486

For key and/or remote replacement claims:

- Complete the claims form, including:
 - customer and vehicle information,
 - parts and labour estimate(s), and
 - have the customer sign the claim form.
- Email the claim form to AncillaryService@firstcanadian.ca for review.
- Millennium Insurance Corporation (MIC) will advise on claim status upon review of the claim submitted.

Replacements must be pre-authorized, failure to do so will result in non-reimbursement.

Payment:

Once completed, submit the signed repair order to MIC.

Email: keypayables@firstcanadian.ca

Mail: **First Canadian Protection Products**
320 Sioux Road
Sherwood Park, AB T8A 3X6

If you have any questions about the form or its application, please call our Key and Remote Exchange Department at 780-417-5486 or by email to AncillaryService@firstcanadian.ca.



Tel: 780-417-5486 • **Email:** AncillaryService@firstcanadian.ca
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