

PLATINUM KEY & REMOTE EXCHANGE PROCEDURE



- Return the vehicle and damaged key (if available) to your selling dealer or licensed repair facility.
- Present the dealer/repair center with a copy of your Platinum Key and Remote agreement.
- If the licensed repair facility is not the selling dealer, provide a copy of the exchange form.
- The dealer/repair center will be required to supply a parts and labour estimate.
- If available, they will be required to include pictures of the damaged key/remote.
- Pictures, exchange form, and estimate are to be emailed to Millennium Insurance Corporation (MIC) at **AncillaryService@firstcanadian.ca** for review.
- FCPP will inform the dealer of approval status upon review of information submitted.

If you have any questions about the form or its application, please call our Key and Remote Exchange Department at **780-417-5486** or email us at **AncillaryService@firstcanadian.ca**.



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